

### **Delivery Charges**

There will not be any delivery charges should the product be available for self-collection at our showroom. This will be on a case-to-case basis depending on the feasibility of storage and collection date/time agreed between the buyer and Maayrise Electrical & Trading.

Delivery is available for most locations in Singapore, except Sentosa Island and some restricted areas. You may contact us to make an enquiry. Maayrise Electrical reserves the right to refuse delivery to areas deemed inaccessible. Free delivery on orders of SGD199 and above is applicable to purchases that are made in a single invoice, to a single address in one trip, unless otherwise stated. Maayrise Electrical reserves the right to refuse/cancel delivery and orders in unforeseen circumstances and locations deemed inaccessible by Maayrise Electrical & Trading.

For orders which does not qualify for Free Delivery, the standard charges are as follows; SGD30-SGD80 per order / per trip The delivery date and time will be arranged by us. After an order is placed online, please expect a call or SMS from us to inform you of the delivery date and time. However, in event of an unforeseeable circumstance, Maayrise Electrical reserves the right to change the delivery date and time, and shall not be liable for any inconvenience caused to you. We will act within our means to notify you at the soonest.

### **Delivery Days and Timing**

Mon to Fri 1pm to 6pm An additional SGD30-SGD80 surcharge will be imposed per order for any deliveries requesting to be arranged after 6pm on weekdays. An additional SGD100 surcharge will be imposed for deliveries requesting to be arranged on Sat. We do not operate on Sundays and Public Holidays.

### **Delivery Of Multiple Items**

Depending on your order, you may receive the products separately, and at different delivery times, though in most cases, we will arrange for all the items to be delivered in one trip. You will be informed in advance should multiple trips be required to complete your order.

### **Installation / Assembly Charges**

Unless otherwise stated, there will not be installation or assembly charges for furniture purchase. Please ensure items purchased are able to fit through your door. In circumstances where items are not able to fit through your door, there will be a one-time charge of SGD40-SGD80, payable to delivery team if they have assessed and deemed feasible to dismantle items to fit through your door.

### **Delivery Limitations**

We will only deliver orders to locations which are accessible via elevators on same level of lift landing from the goods loading/unloading area. If the delivery team is unable to complete the delivery due to any restrictions or not having access to the use of the elevator (ie, not being able to fit product order into the elevator, elevator breakdowns, refusal of building management to allow use of elevator etc) and it is deemed hazardous or unfeasible to complete the delivery, Maayrise Electrical & Trading reserves the right to cancel the order and impose delivery charges accordingly.