

Return & Refund Policy

Unless otherwise specified, products purchased are non-returnable and non-refundable. Therefore, we do encourage customers to contact us to check for stock availability before making purchase. Products purchased under Promotion/Sale are non-refundable, non-exchangeable and may not have warranties. For custom-made products, we are not able to accept a return. For custom-made products, we are not able to accept cancellation after 48 hours of purchase.

In circumstances where a cancellation of order is requested by customers, refund will have to be approved by Maayrise Electrical And Trading. Please note that refund can only be returned for Store Credit at the amount paid in the order, which can be used online towards a future purchase. Store Credit will be made after 14 days of date of approval.

Exchanges

We only replace items if they are defective or damaged by our delivery team. Customers are advised to be present during delivery to check for any defects upon delivery. If replacement product is unavailable for same day delivery, we will arrange a date and time with customer to resend product at the soonest. To facilitate this exchange, please contact us at 62811873 during trading hours.